



Government of India,
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Nirman Bhawan, New Delhi

Dated the 2nd July, 2008

OFFICE MEMORANDUM

Subject :- Treatment of CGHS beneficiaries in Mumbai and Thiruvananthapuram due to non-availability of facilities in empanelled private Hospitals under CGHS, Mumbai and Thiruvananthapuram, for treatment and fixation of package rates.

Central Government Health Scheme (CGHS) has been empanelling private hospitals and diagnostic centres, in cities where it exists, for providing hospitals and diagnostic centres, were requested to quote for various procedures, tests, etc. Based on the competitive rates, which emerged out of the tendering process, the rates were offered to all private hospitals and diagnostic centres that were found to be fulfilling the eligible conditions for empanelment under CGHS. In order to be empanelled under the CGHS, these hospitals and diagnostic centres were required to sign a Memorandum of Agreement (MOA) with Director, CGHS and were also required to submit appropriate performance bank guarantee to the CGHS. Those hospitals and diagnostic centres which accepted the rates that emerged out of the tender process and were willing to sign the MOA and submit the appropriate performance bank guarantee were empanelled under CGHS in the cities in which they were situated.

2. It has been brought to the notice of the Ministry of Health & Family Welfare that hospitals and diagnostic centres empanelled under CGHS, Mumbai and Thiruvananthapuram have been showing lack of interest in continuing with CGHS due to their perceived grievance of high amount of performance bank guarantee and the rates that were being offered. This has resulted in the ailing CGHS beneficiaries not being able to get treatment in private hospitals and diagnostic centres.

3. The matter has been examined in the Ministry of Health & Family Welfare and, as an interim arrangement, it has been decided that CGHS beneficiaries in Mumbai and Thiruvananthapuram may be allowed to get their treatment/tests, etc. in any private hospital/diagnostic centre in their respective cities and claim reimbursement from their respective Departments/ Ministries/CGHS as the case may be, subject to the condition that the reimbursement would be limited to the CGHS rates that have been fixed for the city. There will be no change in the procedure for claiming of reimbursement of expenses.

4. The hospitals, not being in the list empanelled hospitals under the CGHS, may not provide treatment under CGHS package rates for the city and may charge their own prevailing rates. The hospitals will also not be extending credit facilities to pensioner CGHS beneficiaries. Hence, the beneficiaries may have to spend for their treatment from their own resources and claim reimbursement from their respective Ministries/ Departments/ CGHS.